GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

UNSTARRED QUESTION NO:3178
ANSWERED ON:04.08.2016
Facilities for Differently Abled Persons at Airports
Kesineni Shri Srinivas

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether there is any proposal to renovate airports to make them more differently abled persons friendly;

(b) if so, the details thereof and if not, the reasons therefor;

(c) whether the Government has received any complaints of existing differently abled-friendly facilities being unused or poorly maintained, if so, the details thereof during the last six months; and

(d) the steps taken/being taken to address the above problem?

Answer

Minister of State in the Ministry of CIVIL AVIATION

(Shri Jayant Sinha)

(a): No, Madam.

(b): Provisions for ramps in public buildings, adaptations of toilets for wheel chair users and braille symbols and auditory signals in elevators and lifts are to be provided for differently abled persons. All the Airports Authority of India (AAI) airports are equipped with Ramps and toilets for wheel chair users. While developing airport infrastructure, provisions for these facilities are made by AAI from time to time to make the airports more differently abled persons friendly.

(c) & (d): No complaint has been received in last six months specific to facilities for person with disabilities at airports. Directorate General of Civil Aviation (DGCA) has issued Civil Aviation Requirements (CAR), Section-3, Series-M, Part-I on "Carriage by Air - Persons with Disability and/or Persons with Reduced Mobility" to protect the interest of such passengers.